

**Syndicat-e-Banking**  
**Application for SMS Banking Services**

[Please read the terms & conditions carefully before filling up this form]

The Branch Head  
SyndicateBank

\_\_\_\_\_ (Branch)  
\_\_\_\_\_ (City)

Dear Sir,

I /We wish to avail of the SMS Banking Services (**SyndSMSBanking**) offered by the Bank for my following Customer ID as a Retail User.

( **Please submit separate application form for each Customer ID. For Alerts, you can opt for more than one operative CASA account within the same customer ID . Always mention 14 digit account number** )

Name of the Customer			
Customer ID		Mobile Number	

( **Please give country code also. For all Indian numbers add 91. For overseas numbers add 00 and respective country code.**)

I/We also wish to register for the following Alerts facility through Mobile Phone for my customer ID mentioned above through the Mobile number mentioned..

Alert Type	Tick <input checked="" type="checkbox"/> if Facility required	Specify the cut-off amount if alert required is for more than Rs 10000/-	Tick <input checked="" type="checkbox"/> required periodicity	Give the A/C Nos (14 digits). You can give more than one acct also within the Customer ID given above)
Credit / Debit Alert			*****	1. 2.
Balance Alert			Daily / Weekly / Fortnightly / Monthly	1. 2.
Overdrawal Alert			*****	1. 2.

I/We confirm that the information given above is correct. I/We have read and I/We accept the Terms & Conditions set out by the Bank for offering the Mobile Banking Services.

Place:

Date:

Signature of Applicant/s

**For Use By The Branch**

It is confirmed that:

- The information provided by the applicant is verified and found correct.
- The Mobile number is entered in FCR database against the Customer ID.  
(Use Fast Path **CIM09** – Customer Master – Use Mailing Address Tab Sheet – In the Field Telex/HandPhone, please enter Mobile Number . **For all Indian Mobile numbers** – enter along with 91, e.g. If the mobile number is 9449860148, please enter in the field 919449860148. **For all Overseas mobile numbers**, please enter starting with 00 followed by country code and then mobile number, e.g. For entering a mobile number of Oman for which the country code is 968, and the mobile number is 1122334455, please enter as 009681122334455)
- The welcome letter has been given to the customer.

Forwarded to Mobile Banking Cell, CO:DIT, Bangalore, for creating Mobile Banking User.

*Asst. General Manager / Chief Manager / Sr.Branch Manager*

**Syndicat – e – banking branch**  
**(full address with telephone/fax number)**

To  
Shri/Smt/M/s

Welcome to our **24 X 365**, user friendly SMS Banking Services (**SyndSMSBanking**). This service can be availed at any time or from anywhere through your Mobile Phone registered with us. Both Enquiry services and Alert Services are available to you through your Mobile Phone. Please read through the user guidelines and terms and conditions available in our website [www.syndicatebank.in](http://www.syndicatebank.in) for further information.

PLEASE ALWAYS SEND SMS TO SHORTCODE **56767**.

**USAGE RULES OF SMS REQUEST/EQNURIES:**

Sl. No.	Key Words	Purpose	Message Format	Response from the system if operation is successful.
1.	SREG or sreg	Registration for Mobile banking service with the earliest opened account as primary account.	SREG <Customer ID>	Thank you for registering to SyndicateBank SMS banking services
		Registration for Mobile banking service with the account number entered by you as primary account.	SREG <Customer ID> <A/c No.>	Thank you for registering to SyndicateBank SMS banking services
2.	SACC or sacc	For changing the primary account number	SACC <Customer ID> <Acct.No>	Your default Account Number has been changed to .....successfully.
3.	SBAL or sbal	For balance inquiry of primary account	SBAL <Customer ID>	Available Balance in you're a/C ..... is INR .....
		For balance inquiry of other account	SBAL <Customer ID> <Acct.No>	Available Balance in you're a/C ..... is INR .....
4.	STDQ or stdq	For inquiry of first 3 Term Deposit accounts	STDQ <Customer ID>	Account no. ....Prin Amt .... Int Rate..... ....Due Dt. .... ( splitted into 2 or 3 messages)
		For TD inquiry of a specific account	STDQ <Customer ID> <Acct.No>	Account no. ....Prin Amt .... Int Rate..... ....Due Dt. ....
5.	SCHQ or schq	For status enquiry of cheque issued against primary operative a/c	SCHQ <Customer ID> <Cheque No>	CHEQUE No ..... –Paid/ Not paid/ Stopped/ Invalid
6.	STXN or stxn	Enquiry of last five transactions in primary account.	STXN <Customer ID>	Last five transactions in primary account is displayed
		Enquiry of last five transaction of other account.	STXN <Customer ID> <Acct.No>	Last five transactions in the a/c number stated in the message is displayed
7	SCHS Or Schs	For stopping of cheque issued against primary operative a/c	SCHS <Customer ID> <Cheque No>	Stop Payment req for chq no 850920 registered on Date (ref -- -). A/C No. ----
8	SDEL or sdel	To disable himself from SMS facility.	SDEL <Customer ID>	You have been deregistered from SMS banking service of SyndicateBank.

**( Facility available for Reliance / BSNL / MTNL / Airtel / BPL / Aircel / Tata Indicom/ IDEA / Vodafone / SPICE for the present )**

Thanking you,  
Yours sincerely,

Branch Head